

About VIVA DOMUS

VIVA DOMUS is an outpatient healthcare organisation (home care) headquartered in Thun with a continuously growing catchment area in Switzerland. Our care services are recognised by your **health insurance provider** and the Department of Health of the canton. Furthermore, we are a member of the Association of Recognised Private Home Care Organisations (ASPS) in Switzerland.



Our headquarters at Bälliz 12 | CH-3600 Thun

Home care

Everything from a single source — VIVA DOMUS offers you comprehensive professional healthcare, ancillary, household, and aged-care services. You can also request information about additional medical services provided directly by us or our partners.

Evaluation and consultation

The evaluation and consultation by your care service provider forms the basis for the entire order planning process and subsequent steps.

- Evaluation of health status
- Consultations for clients and relatives

Treatment care

Treatment care — care at home — refers to all care measures that are prescribed by a doctor and provided exclusively by nursing staff with the highest qualification level.

- Wound treatment
- Complex treatments
- Medicines management
- ...

Basic care

Basic care refers to all care activities which are performed as part of personal hygiene, nutrition, and mobility, as well as additional aspects of daily life — ranging up to 24-hour care at home.

- Assistance with personal hygiene
- Help with putting on and taking off clothing
- Assistance with getting up and going to bed
- ...

Ancillary services

Ancillary services assist you with day-to-day life and offer social support wherever you need it. They provide a great amount of added value for you as our client and can be flexibly and individually customised to your personal needs.

- Takes the strain off relatives
- Activities, walks, visits, games
- Accompaniment to events and appointments
- ...

Chaperonage

We will accompany you in your daily life when buying groceries, taking walks, going on excursions, or visits to doctors/hospitals. It is important that you continue to maintain social contacts, visit different locations, and generally remain mobile.

- Accompaniment to private appointments
- Maintenance of social contacts
- ...

Household

Joy and a feeling of security within one's own four walls begins with a home which is lovingly tended to. But the requirements for a well-kept home differ. VIVA DOMUS takes care of all household tasks for you.

- Preparation of meals
- Buying of groceries and other items
- Spring cleaning
- ...

Guardianship

VIVA DOMUS is more than just a home care provider. As a comprehensive healthcare services provider, we are aware of the many challenges which you as a client need to face every day. A team of qualified professionals will provide you with assistance in administrative and guardianship-related tasks — in your home as well. Strict confidentiality: Your data and information will be handled in strict confidence within the company and are kept separate from home care activities.

- Processing of postal mail
- Preparing and paying bills
- Correspondence
- ...

Home care shop

The first shop for home care services and more! Conveniently book your desired service online. At the moment, the shop feature is only offered in the canton of Bern.

Fees

We are subject to high quality requirements and are authorised to bill health insurance providers for care services prescribed by doctors, provided that they correspond to the evaluated requirement; this applies for evaluation, consultation, treatment care, and basic care.

For persons with supplementary insurance, there is also the possibility of the health insurance provider subsidising a percentage of the household services.

Care Household Ancillary	CHF per hour
Evaluation and consultation	Max. CHF 15.95/day*
Treatment care	
Basic care	
Ancillary services	CHF 49.50
Household	CHF 49.50
Qualified ancillary services ^(dementia)	CHF 53.50
Night watch	CHF 53.50
Basic travel fee	Per deployment CHF 8
Fee per KM	CHF 0.85

Transportation service

In a modern and networked world, mobility is more important than ever. Being on the go, visiting events, maintaining social contacts, or travelling to different locations have become an integral part of our lives. We will accompany you wherever you wish to go. Whether it is to the doctor or the hospital, we would be glad to be there for you.

Transportation service	CHF per hour
Basic fee	CHF 8
Per kilometre	CHF 1.80
Hourly fee for waiting time	CHF 40

Contact

Upon hearing for you, we will arrange for a meeting at your home, obligation-free.

Toll-free | 0800 883 884
Info@vivadomus.ch

Strong partnerships

